From: The White House <noreply@whitehouse.gov>

Sent: Thursday, July 05, 2018 2:37 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20170825-13258699 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20170825-13258699

Click on the link to access the case: 20170825-13258699

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Thursday, July 12, 2018 11:45 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20170921-13567327 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20170921-13567327

Click on the link to access the case: 20170921-13567327

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 02, 2018 5:43 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20170928-13643291 for 6 has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20170928-13643291

Click on the link to access the case: 20170928-13643291

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 03, 2018 12:05 PM

To: VAExecSec

[EXTERNAL] Case # 20171030-13967511 for (b) (6) Subject: has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20171030-13967511

Click on the link to access the case: 20171030-13967511

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 02, 2018 5:42 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180502-16032440 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180502-16032440

Click on the link to access the case: <u>201805</u>02-16032440

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 05, 2018 11:24 AM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180507-16124393 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180507-16124393

Click on the link to access the case: <u>20180507-16124393</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 09, 2018 3:46 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180507-16141868 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Contact Name.

Case #: 20180507-16141868

Click on the link to access the case: <u>20180507-16141868</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (6), (b)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 24, 2018 2:02 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180513-16191250 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180513-16191250

Click on the link to access the case: 20180513-16191250

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 02, 2018 4:47 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180513-16191647 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180513-16191647

Click on the link to access the case: <u>20180513-16191647</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C). (202-456-(b) (6), (b) (7)(C). (202-881-(b) (6), (b) (7)(C). (b)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 02, 2018 3:30 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180516-16210744 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180516-16210744

Click on the link to access the case: <u>20180516-16210744</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 13, 2018 11:34 AM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180516-16211498 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180516-16211498

Click on the link to access the case: <u>20180516-16211498</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 16, 2018 10:46 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180517-16212720 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180517-16212720

Click on the link to access the case: 20180517-16212720

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 03, 2018 11:08 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180517-16212775 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180517-16212775

Click on the link to access the case: 20180517-16212775

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 03, 2018 10:08 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180517-16218413 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180517-16218413

Click on the link to access the case: <u>20180517-16218413</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Friday, July 06, 2018 10:02 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180518-16219066 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180518-16219066

Click on the link to access the case: <u>20180518-16219066</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

Sent: Wednesday, July 11, 2018 5:06 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180520-16239054 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180520-16239054

Click on the link to access the case: 20180520-16239054

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 31, 2018 4:13 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180520-16240025 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180520-16240025

Click on the link to access the case: <u>20180520-16240025</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 30, 2018 4:32 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180521-16247921 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180521-16247921

Click on the link to access the case: 20180521-16247921

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 5:23 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180522-16248517 for 6 has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180522-16248517

Click on the link to access the case: <u>20180522-16248517</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 03, 2018 11:21 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180523-16291813 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180523-16291813

Click on the link to access the case: <u>20180523-16291813</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 10, 2018 11:11 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180524-16321466 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180524-16321466

Click on the link to access the case: <u>20180524-16321466</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 02, 2018 5:43 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180524-16321534 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180524-16321534

Click on the link to access the case: <u>20180524-16321534</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c)) (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 31, 2018 3:41 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180525-16328467 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180525-16328467

Click on the link to access the case: <u>20180525-16328467</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 06, 2018 11:30 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180527-16343339 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180527-16343339

Click on the link to access the case: 20180527-16343339

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (6), (b)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 06, 2018 10:33 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180528-16351394 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180528-16351394

Click on the link to access the case: <u>20180528-16351394</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 9:52 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180528-16352229 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180528-16352229

Click on the link to access the case: <u>20180528-16352229</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 26, 2018 9:09 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180530-16365310 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180530-16365310

Click on the link to access the case: <u>20180530-16365310</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 02, 2018 2:39 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180606-16409754 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Contact Name.

Case #: 20180606-16409754

Click on the link to access the case: <u>20180606-16409754</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 06, 2018 10:18 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180607-16422912 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180607-16422912

Click on the link to access the case: <u>20180607-16422912</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Wednesday, July 11, 2018 9:50 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180611-16444675 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (6) (6) Case #: 20180611-16444675

Click on the link to access the case: 20180611-16444675

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

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Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 05, 2018 4:25 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180701-16696892 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180701-16696892

Click on the link to access the case: <u>20180701-16696892</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 05, 2018 3:02 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180702-16706434 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Contact Name.

Case #: 20180702-16706434

Click on the link to access the case: <u>20180702-16706434</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (6), (b)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 03, 2018 11:21 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180702-16708098 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180702-16708098

Click on the link to access the case: <u>20180702-16708098</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

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Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 03, 2018 11:15 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180702-16708099 for (6) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180702-16708099

Click on the link to access the case: <u>20180702-16708099</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 06, 2018 9:16 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180702-16709526 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180702-16709526

Click on the link to access the case: 20180702-16709526

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

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Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 03, 2018 11:18 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180703-16735919 for (b) (6) has been assigned to you.



#### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (6) (6) Case #: 20180703-16735919

Click on the link to access the case: <u>20180703-16735919</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

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Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C) (202-881-(c) (6), (b) (7)(C) (202-881-(c) (6), (c) (6), (c) (7)(C) (202-881-(c) (6), (c) (6), (

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 03, 2018 11:16 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180703-16735920 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180703-16735920

Click on the link to access the case: <u>201807</u>03-16735920

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 09, 2018 5:13 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180706-16771560 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180706-16771560

Click on the link to access the case: <u>20180706-16771560</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 09, 2018 4:58 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180709-16799502 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Contact Name.

Case #: 20180709-16799502

Click on the link to access the case: <u>20180709-16799502</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (6), (b)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Wednesday, July 11, 2018 11:09 AM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180709-16801597 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180709-16801597

Click on the link to access the case: <u>20180709-16801597</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c)) (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 26, 2018 2:29 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180709-16801660 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180709-16801660

Click on the link to access the case: <u>201807</u>09-16801660

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 09, 2018 6:19 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180709-16803153 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180709-16803153

Click on the link to access the case: <u>20180709-16803153</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 10, 2018 9:29 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180709-16803157 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180709-16803157

Click on the link to access the case: 20180709-16803157

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (6), (b)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 9:34 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180710-16812268 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180710-16812268

Click on the link to access the case: 20180710-16812268

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C) (202-881-(c) (6), (b) (7)(C) (202-881-(c) (6), (c) (6), (c) (7)(C) (202-881-(c) (6), (c) (6), (

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 3:33 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180710-16812995 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (6) (6) Case #: 20180710-16812995

Click on the link to access the case: <u>20180710-16812995</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Monday, July 23, 2018 3:43 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180710-16812997 for (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180710-16812997

Click on the link to access the case: <u>20180710-16812997</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 19, 2018 3:51 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180710-16813074 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180710-16813074

Click on the link to access the case: <u>20180710-16813074</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 5:24 PM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180710-16813171 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6) Case #: 20180710-16813171

Click on the link to access the case: 20180710-16813171

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Monday, July 23, 2018 5:28 PM

To: VAExecSec

[EXTERNAL] Case # 20180710-16813173 for (b) (6) Subject: has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180710-16813173

Click on the link to access the case: 20180710-16813173

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 1:55 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180710-16813177 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180710-16813177

Click on the link to access the case: 20180710-16813177

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C) (202-881-(c) (6), (b) (7)(C) (202-881-(c) (6), (c) (6), (c) (7)(C) (202-881-(c) (6), (c) (6), (

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 3:04 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180710-16813178 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180710-16813178

Click on the link to access the case: 20180710-16813178

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 5:07 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180710-16813357 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180710-16813357

Click on the link to access the case: 20180710-16813357

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

Sent: Wednesday, July 11, 2018 2:22 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180711-16824997 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180711-16824997

Click on the link to access the case: <u>20180711-16824997</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c)) (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 10:03 AM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180713-16840256 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180713-16840256

Click on the link to access the case: <u>20180713-16840256</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 11:35 AM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180713-16841995 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180713-16841995

Click on the link to access the case: <u>20180713-16841995</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 13, 2018 10:38 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180713-16848017 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Contact Name.

Case #: 20180713-16848017

Click on the link to access the case: <u>20180713-16848017</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C) (202-881-(c) (6), (b) (7)(C) (202-881-(c) (6), (c) (6), (c) (7)(C) (202-881-(c) (6), (c) (6), (

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Friday, July 13, 2018 10:37 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180713-16848018 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180713-16848018

Click on the link to access the case: <u>20180713-16848018</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 10:54 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180713-16849785 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6) Case #: 20180713-16849785

Click on the link to access the case: <u>20180713-16849785</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 13, 2018 3:33 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180713-16850898 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180713-16850898

Click on the link to access the case: <u>20180713-16850898</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Friday, July 13, 2018 5:47 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180713-16852022 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180713-16852022

Click on the link to access the case: 20180713-16852022

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (202-881-6) (6),

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Monday, July 23, 2018 12:24 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180717-16890954 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180717-16890954

Click on the link to access the case: <u>20180717-16890954</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Wednesday, July 18, 2018 10:04 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180718-16897399 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6) Case #: 20180718-16897399

Click on the link to access the case: <u>20180718-16897399</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 4:53 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180718-16901467 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180718-16901467

Click on the link to access the case: <u>20180718-16901467</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (6), (b)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 10:36 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180718-16901514 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180718-16901514

Click on the link to access the case: 20180718-16901514

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

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Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 10:02 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180718-16901694 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180718-16901694

Click on the link to access the case: 20180718-16901694

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 9:55 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180718-16901773 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180718-16901773

Click on the link to access the case: 20180718-16901773

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 24, 2018 9:48 AM

To: VAExecSec

[EXTERNAL] Case # 20180718-16901779 for (b) (6) Subject: has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180718-16901779

Click on the link to access the case: 20180718-16901779

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 24, 2018 10:42 AM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180718-16901788 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180718-16901788

Click on the link to access the case: <u>20180718-16901788</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 3:22 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180719-16912849 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180719-16912849

Click on the link to access the case: <u>20180719-16912849</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Monday, July 23, 2018 3:53 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180719-16912850 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180719-16912850

Click on the link to access the case: <u>20180719-16912850</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 3:59 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180719-16912851 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180719-16912851

Click on the link to access the case: <u>20180719-16912851</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Friday, July 20, 2018 9:28 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180720-16919045 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (6) (6) Case #: 20180720-16919045

Click on the link to access the case: <u>20180720-16919045</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c)) (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 1:56 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180721-16924370 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (6) (6) Case #: 20180721-16924370

Click on the link to access the case: <u>20180721-16924370</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 2:08 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180722-16929210 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180722-16929210

Click on the link to access the case: <u>20180722-16929210</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

Sent: Wednesday, July 25, 2018 9:44 AM

**To:** VAExecSec

Subject: [EXTERNAL] Case # 20180723-16936042 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180723-16936042

Click on the link to access the case: <u>20180723-16936042</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 2:40 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180723-16936045 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6) Case #: 20180723-16936045

Click on the link to access the case: <u>20180723-16936045</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Monday, July 23, 2018 2:45 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180723-16936382 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180723-16936382

Click on the link to access the case: <u>20180723-16936382</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Monday, July 23, 2018 2:34 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180723-16937230 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180723-16937230

Click on the link to access the case: <u>20180723-16937230</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(b) (6), (b) (7)(C) (202-881-(b) (6), (b) (7)(C) (202-881-(c) (6), (b) (7)(C) (202-881-(c) (6), (c) (6), (c) (7)(C) (202-881-(c) (6), (c) (6), (

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 5:09 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180724-16945256 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180724-16945256

Click on the link to access the case: <u>20180724-16945256</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 24, 2018 5:14 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180724-16945257 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180724-16945257

Click on the link to access the case: <u>20180724-16945257</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

From: The White House <noreply@whitehouse.gov>

Sent: Tuesday, July 24, 2018 5:14 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180724-16945260 for (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)

Case #: 20180724-16945260

Click on the link to access the case: <u>20180724-16945260</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed - No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6), (b) (7)(C) (202-456-(202-881-6) (6),

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 24, 2018 5:21 PM

To: VAExecSec

**Subject:** [EXTERNAL] Case # 20180724-16945262 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180724-16945262

Click on the link to access the case: <u>20180724-16945262</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

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Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Thursday, July 26, 2018 4:27 PM

To: VAExecSec

Subject: [EXTERNAL] Case # 20180725-16954043 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180725-16954043

Click on the link to access the case: <u>20180725-16954043</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c)) (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Wednesday, July 25, 2018 3:29 PM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180725-16957774 for (6) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6)
Case #: 20180725-16957774

Click on the link to access the case: 20180725-16957774

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.

**From:** The White House <noreply@whitehouse.gov>

**Sent:** Tuesday, July 31, 2018 9:18 AM

**To:** VAExecSec

**Subject:** [EXTERNAL] Case # 20180729-16996722 for (b) (6) has been assigned to you.



### **NEW CASE ASSIGNMENT NOTIFICATION**

The following case has been assigned to you:

Contact Name: (b) (6) Case #: 20180729-16996722

Click on the link to access the case: <u>20180729-16996722</u>

The Office of Presidential Correspondence received the enclosed correspondence, which appears to fall within the jurisdiction of your agency. Please respond to the letter within 21 days. Should your agency be unable to respond within 21 days, please issue an interim response to the constituent, indicating that their correspondence has been received by your agency and that a final response will be forthcoming shortly. Please add this interim response to the case as an attachment. Do not close the case with this interim response.

Please indicate in the final response that the correspondence to the President, First Lady, or Vice-President was forwarded by the White House to your agency. In addition, please upload an informational copy of the response to this case for our records and mark the case "Closed – Response Attached." If your agency chooses not to respond, please mark the case "Closed – No Response," and indicate in the case notes the reason that the case should receive no response. Finally, if you think this case does not fall within your agency's jurisdiction, please re-assign by changing the Case Owner to AGL-Agency Redirect Needed. Please provide the name of the agency where you think this case properly belongs in the Case Comments.

Should you have any questions, please contact (b) (6). (b) (7)(C) (202-456-(b) (6). (c) (202-881-(b) (6). (b) (7)(C)

Please let us know if you need anything else regarding this case.